

Endurapanel® - Performance Warranty Terms and Conditions

1. Austral Plywoods Pty Ltd of 1 Curzon Street, Tennyson, Brisbane, Queensland, warrants with respect of supply of Endurapanel® for the Warranty Period against Manufacturing Defects, provided that the product has been installed in accordance with Endurapanel® Installation Instructions. The installation instructions must be followed closely, as any failure to do so in part or whole will make the warranty void.
2. The Warranty Period is seven (7) years from the date of manufacture.
3. "Manufacturing Defects" means delamination of the veneers and defects of the coating film (including flaking, bubbling, peeling); gloss or colour loss greater than 15%.
4. "Endurapanel Installation Instructions" includes the requirement that all cut ends are sealed with Endurapanel® preservative, and that all penetrations are sealed with silicone.
5. The warranty card must be completed in full, and with it attached a copy of the invoice from the point of supply, and mailed to: Austral Plywoods Pty Ltd, P.O. Box 83 Brisbane Market, 4106, within (60) days from date of invoice. If the completed warranty card is incomplete, or, not received by Austral Plywoods Pty Ltd within (60) days from date of invoice, the warranty will be deemed void.
6. This warranty is subject to the following conditions:

Warranty claims must be made in writing to Austral Plywoods Pty Ltd to the above address, or by email to: sales@australply.com.au, within (14) days of a defect becoming apparent. Any claim must include high quality photos of the defect and Austral Plywoods must be given reasonable opportunity to inspect the product after a warranty claim is made. The Warranty will not apply if the defect is caused by abnormal external influences including but not limited to mechanical abrasion or impact, falling objects, damage through transport, storage or installation, hail, explosion, fire, harmful gases or fumes, chemicals and foreign substances beyond Austral Plywoods control.

If Endurapanel® is installed on a wall with the grooves running vertically, the panels must not be installed at an angle greater than 15 degrees from vertical. Installation of Endurapanel® with the grooves running vertically and with an angle greater than 15 degrees will void the warranty due to high solar radiation exposure.

Endurapanel® that is installed on a wall with the grooves running horizontally, must be installed at 90 degrees, (i.e. a vertical wall). Installation of Endurapanel® with the grooves running horizontally and not installed at 90 degrees will void the warranty due to water pooling exposure.
7. Austral Plywood's liability under the terms of this Warranty shall be expressly limited at the option of Austral Plywoods to supply replacement product, or, have the Endurapanel® recoated to restore its original appearance. Monetary compensation is not provided for under this Warranty. Following any rectification works, the Warranty shall extend for the remainder of the Warranty period first given herein.
8. To the full extent permissible by Federal or State Law, all expressed or implied warranties and conditions relating in any way to the product other than those contained herein are expressly excluded. Except as expressly provided under this Warranty, Austral Plywoods Pty Ltd, shall not be liable for any loss or damage of any nature whatsoever whether such liability arises in contract or in negligence or however arising.



AUSTRAL PLYWOODS



ENDURAPANEL®

Warranty Card

Product Batch Number: _____ Product Colour: _____

Print Name: _____

Address: _____

Your Email Address: _____

Date of Invoice: _____

Where Purchased: _____

Installation Address: _____

Date of Installation: _____

My signature below acknowledges I have read, understood and have closely followed the Endurapanel® Installation Instructions. I have also read and understood the terms of the Endurapanel® warranty offered by Austral Plywoods Pty Ltd.

Signature: _____ Date: _____

This completed form must be received by Austral Plywoods within (60) days of date invoice. A copy of the invoice must also be attached.

Make a copy of this document for yourself and mail to:

Austral Plywoods, P.O. Box 83, Brisbane Market, 4106, or alternatively, send scanned copies to sales@australply.com.au